# **IT365**

### **A PCP IT Software Initiative**





# About The Company



IT 365 offers a comprehensive suite of IT solutions tailored to meet the unique needs of businesses. Our expertise spans across various domains, ensuring that we provide the best-in-class services to our clients.

### Introduction

IT 365 is dedicated to delivering innovative and reliable IT solutions. Our commitment to excellence and customer satisfaction drives us to continuously improve and adapt to the ever-evolving technological landscape.

## Our Vision And Mission

Our vision is to be the leading provider of IT solutions, recognized for our innovative approach and customercentric services. Our mission is to empower businesses with cutting-edge technology and unparalleled support, enabling them to achieve their goals and thrive in the digital age.





At IT 365, we specialize in a wide range of IT services designed to support and enhance your business operations. Our services are crafted to address your specific needs and drive your business forward.



### **Our Services**



#### IT Help Desk

Our IT Servicedesk provides reliable, 24/7 support to keep your technology running smoothly. From troubleshooting issues to managing hardware and software, our expert team ensures seamless operations and quick resolutions.



#### **Rename Desktop Support to End User Support**

Our Desktop Support team provides expert assistance for both Windows and Mac systems. We handle everything from software installations and updates to hardware troubleshooting and system optimization, ensuring your devices operate seamlessly.



#### **Procurement and Vendor Management**

Our Procurement and Vendor Management team specializes in sourcing and managing all IT hardware. We streamline acquisition, negotiate with vendors, and oversee contracts to ensure you get the best value and performance for your technology needs.





Our Remote Infrastructure Support ensures your IT environment operates smoothly and efficiently from anywhere. We provide 24/7 monitoring, maintenance, and troubleshooting to keep your systems secure and fully functional, minimizing downtime and maximizing productivity.



#### **Cloud Solutions**

Our Cloud Solutions team offers comprehensive support, seamless migration, and expert architecting services. We help you transition to the cloud, optimize your infrastructure, and ensure your cloud environment is secure, scalable, and tailored to your business needs.



#### IT security and Cybersecurity

Our IT Security and Cybersecurity services protect your digital assets with advanced threat detection and prevention. We offer comprehensive solutions to safeguard your data, networks, and systems, ensuring robust security and compliance in an everevolving threat landscape.



#### **Global Risk & Compliance Solutions**

Our Global Risk & Compliance Solutions provide comprehensive strategies to manage regulatory requirements and mitigate risks. We ensure your business adheres to international standards, protecting your reputation and enhancing operational resilience. This includes SOC2, SOX, ITGC, ISO and other industry recognized accreditations.



#### **DevOps & DevSecOps Solutions**

Our DevOps & DevSecOps Solutions streamline development and security processes for faster, more reliable software delivery. We integrate security practices into the DevOps lifecycle, ensuring your applications are both high-performing and secure from the start.



#### **Application Development Solutions**

Our Application Development Solutions offer end-to-end services, from design and development to deployment and support. We create custom, scalable applications tailored to your business needs, ensuring high performance and user satisfaction.



#### Web Development & SEO services

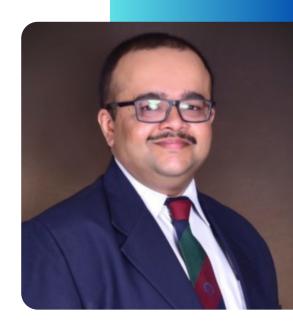
Our Web Development & SEO services create visually stunning, high-performing websites that drive traffic and engage users. We combine cutting-edge design with proven SEO strategies to enhance your online presence and boost your search engine rankings.



# Management Team

#### Mr. Nataraja Prasanna Kumar Principle Mentor

Mr. Prasanna Kumar is an accomplished IT management professional with over 16 years of enterprise experience and MSc (IT) graduate. He excels in IT Service Delivery (ITSM), Remote Infrastructure Management, IT Risk and Compliance, End user management, DevOps and Project Management. Prasanna holds prestigious certifications including PMP, Prince2, ITIL, CRISC, CGEIT, CISM, CISA, MCTS, and CCNA. His impressive career includes roles at renowned companies such as Informatica, NetApp, Yellowbook, and Paytm.



We look forward to the opportunity to collaborate and ensure the success of this project.





Let's Get In Touch

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**Visit Our Website** www.it3sixtyfive.com